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# A leading Taiwan-based IT Services Provider

- Employees: 4,500
- Top 100 Service Industry in Taiwan
- More than 50 office locations in Taiwan, China, Hong Kong, Japan, Vietnam
- Over 40,000 Enterprise and Public Sector Clients
- Business Focus

Smart Green Tech, Smart Security, Smart E-commerce, Maintenance, Smart Manufacturing, Smart Finance, Smart City, Smart Healthcare

• 2023 Revenue: USD \$1.12 Billion

# **Evolving in Growth Trajectory**

2011-2020







2021-2030

2000 Kimo.com spun off from SYSWARE, and later acquired by Yahoo!

#### 2003 SYSTEX IPO

SYSWARE founded in 1997

2005 Merged UCOM, largest IT training center in Taiwan

2005 Merged ULSTEK Co., the leading securities and bonds company

2007 Taiwan's two leading IT Services Corporations "SYSWARE" and "SYSTEX" was consolidated

2010

Invested in FORMS SYNTRON for Banking business in China

#### 2016

Invested in Gemini Data with the founder of Splunk for US and global business expansion 2020

Invested in Baoruh to enter the internet of vehicles based on 5G communications market

Invested in E-Service Information Co. to develop data driven applications

Invested in TIST Co., adding value to social welfare system

#### 2022

Invested in Docutek Solutions, Inc. to expand the cybersecurity ecosystem

2023

SYSTEX Fintech established to expand the financial services landscape

Software unleashes the power of data, refines the performance of algorithm.

Positioning as a Data Software Company.

#### **Future Focuses**

- AIGC & ESG Solutions
- Hybrid Multi-Cloud Solutions
- Cyber Security

- MarTech/FinTech Services
- expand overseas partners

### **Professional Service Provider**

Consumer
Business
Technical Talents Ratio
80%

Financial
Business
Technical Talents Ratio
85%

Digi-Ecosystem
Integration
Technical Talents Ratio
80%

Biz Software
Service
Technical Talents Ratio
70%

China

Technical Talents Ratio 60%

- Secured the No.1 spot in Taiwan's software industry for over 10 consecutive years by Common Wealth Magazine
- Crowned with 4th Taiwan Mittelstand Award by Industrial Development Bureau, Ministry of Economic Affairs, Taiwan
- Obtained the "Certificate of Talent Quality-management System, TTQS, Enterprise Version, Bronze" by Ministry of Labor.
- Rewarded the "9th Corporate Governance Evaluations 6%~20% of listed companies" by Taiwan Stock Exchange.
- Certification
  - ✓ ISO 9001 Quality Management
  - ✓ BS 10012 Personal Information Management
  - ✓ CNS/ISO 27001 Information Security Management

✓ ISO 20000-1 IT

IT Service Management

✓ ISO 22301

**Business Continuity Management** 

✓ ESG

AA1000 Assurance Standard



企業

特試資訊 股份資限公司

# Cross Border / Industry Operating Organizations

Consumer Business

Digital Innovation Application

Distribution and Mobility
Services

Software & Smart Government Applications

Innovative Operation and Maintenance Services

**Innovative E-commerce** 

Data Management Integration Service

**SYSTEX Fintech** 

**SYSTEX Solutions** 

**E-Service Information** 

Financial Business

**Enterprise Business** 

Technology & Innovation Service

MISYS

**SYSPOWER** 

Softmobile

Concord

**Naturint** 

**Top Information** 

Digi-Ecosystem Integration

**International Software** 

**Knowledge Product** 

**Distribution Center** 

Digital Software Integration

**Intelligent Integration** 

Digital Sustainable Business Unit

TIST

uniXecure

**Docutek Solutions** 

**Taifon Computer** 

**Dawning Tech** 

**SYSTEX VIETNAM** 

Caresys

Enterprise

Branch

Biz Software Service

Commercial Software Service (SYSTEX Software)

Software Integration & Service (SYSTEX Software)

China

**SYSTEX China** 

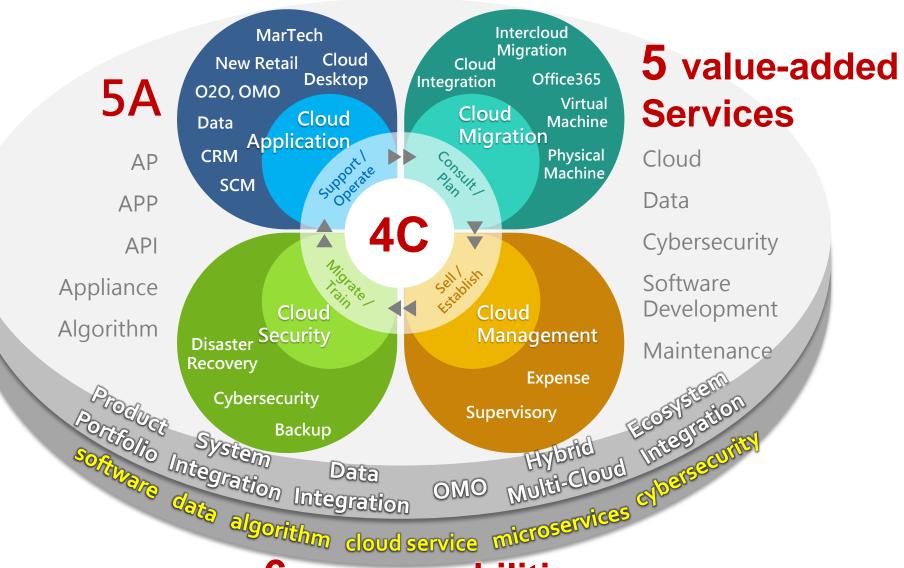
SYSTEX Information(SH)

**Rainbow Tech** 

Sysware Shenlong Info

SYSTEX Information(HK)

# **Core Competence**



6 core capabilities

### **Cross-Border Innovations**



### Smart Green Tech

Co-creating a sustainable environment



### **Smart Security**

**Cybersecurity Eco system Integration and Unified Defense** 



#### **Smart E-commerce**

Post-pandemic era: Importance of a Zero Touch Economy



#### Maintenance

Ensure stable operation of the IT environment



Ai4iA





#### Smart Manufacturing

Key processing/ heterogeneous data Integration



#### **Smart Finance**

**Integration of Fintech Innovation** 





### **Smart City**

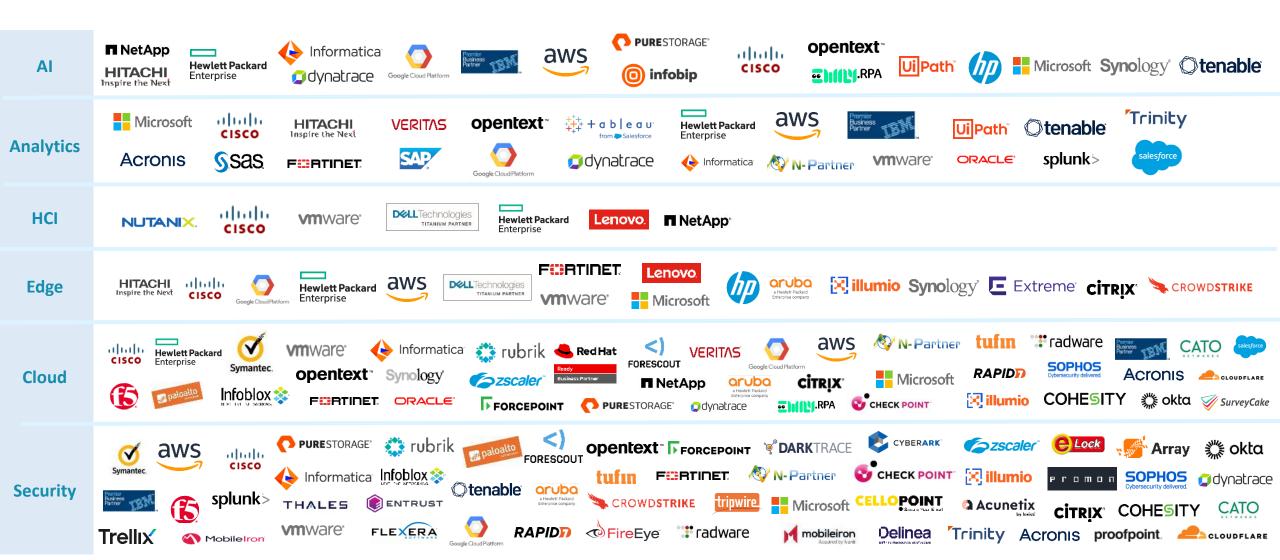
**Smart Service, Better Life** 



#### **Smart Healthcare**

Comprehensive Medical Care Solutions

# **Global Ecosystem Partners**



# **Industry Clients**







































**Manufacturing** 







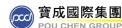
















































**Service** 























































**Medical** 

















**Education** 













**Utilities** 







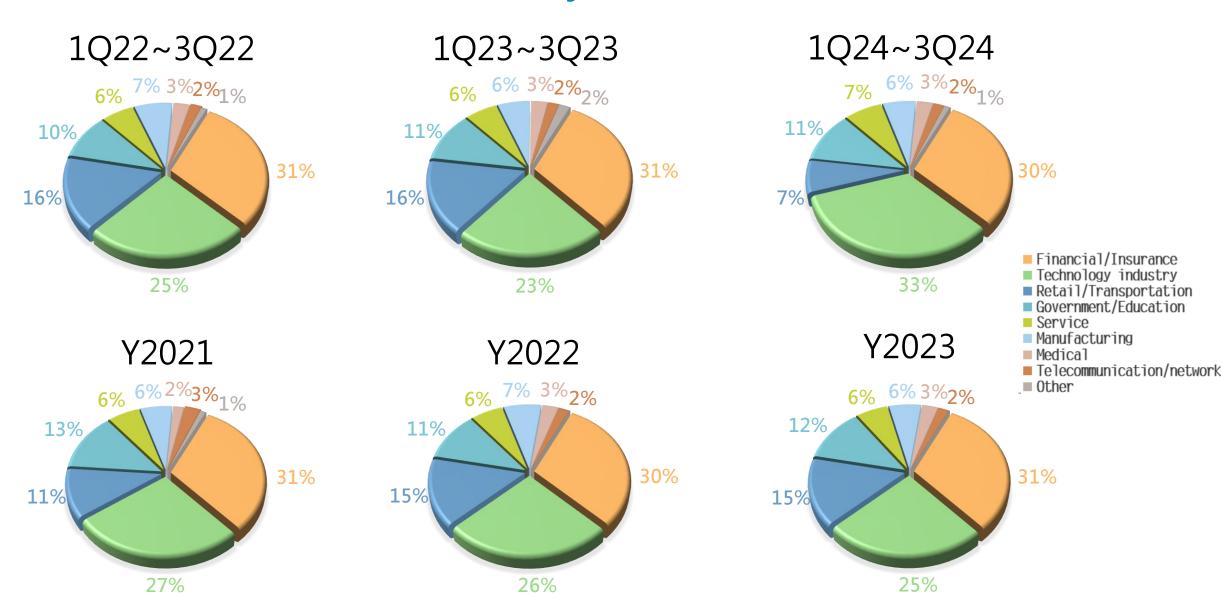






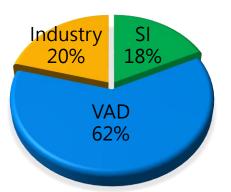


### Revenue breakdown by industrial classification



### Revenue breakdown by business type

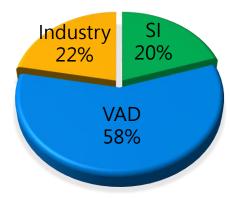
1Q22~3Q22



1Q23~3Q23



1Q24~3Q24



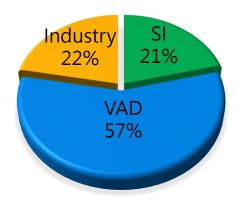
Y2021



Y2022



Y2023



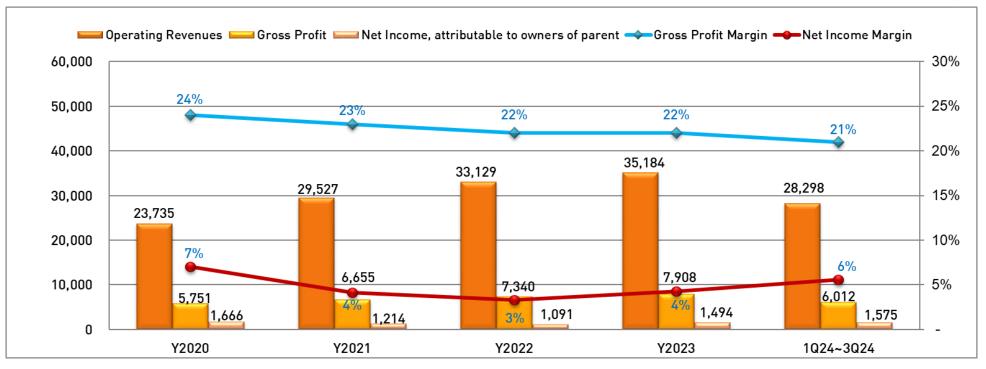
### **BALANCE SHEETS**

UNIT	:	NT\$	mil	lion	.%
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ITEM	2024/9/30	%	2023/12/31	%	2023/9/30	%
Cash and cash equivalents	4,610	13%	7,110	23%	5,687	20%
Current financial assets at fair value through profit or loss	6,964	20%	616	2%	594	<b>2</b> %
Financial assets measured at amortized cost-current	0	-	857	3%	901	3%
Trade and other current receivables	5,884	1 <b>7</b> %	6,269	21%	5,599	20%
Inventories	5,251	15%	4,574	15%	5,262	18%
Other current assets	2,889	8%	2,801	<b>9</b> %	2,685	8%
Total current assets	25,597	73%	22,227	73%	20,729	<b>71</b> %
Financial assets at fair value through profit or loss - non-current	2,590	<b>7</b> %	2,093	<b>7</b> %	2,068	<b>7</b> %
Financial assets at fair value through other comprehensive income - non-current	270	1%	278	1%	354	1%
Financial assets measured at amortized cost- non-current	500	1%	500	2%	500	<b>2</b> %
Investments accounted for using equity method	2,317	<b>7</b> %	1,931	6%	1,969	<b>7</b> %
Property, plant and equipment	2,288	<b>7</b> %	2,219	<b>7</b> %	2,208	<b>7</b> %
Right-of-use assets	515	1%	492	2%	465	2%
Intangible assets	370	1%	261	1%	299	1%
Total other non-current assets	531	2%	594	2%	644	<b>2</b> %
Total non-current assets	9,382	27%	8,370	27%	8,507	29%
Total assets	34,979	100%	30,597	100%	29,236	100%
Short-term loans	2,996	<b>9</b> %	2,033	<b>7</b> %	2,298	8%
Notes and accounts payable	4,696	13%	5,492	18%	5,010	<b>17</b> %
Other current liabilities	4,494	13%	4,748	15%	3,637	13%
Total current liabilities	12,185	35%	12,273	40%	10,944	38%
Bonds payable	3,000	<b>9</b> %	3,000	10%	3,000	10%
Premium (discount) on bonds payable	(2)	-	(3)	-	(4)	-
Long-term loans	105	-	95	-	97	-
Other non-current liabilities	481	1%	460	2%	413	1%
Total non-current liabilities	3,584	10%	3,551	12%	3,507	11%
Total liabilities	15,769	45%	15,824	<b>52</b> %	14,451	49%
Total share capital	2,723	8%	2,723	<b>9</b> %	2,723	<b>9</b> %
Capital surplus	8,692	<b>25</b> %	6,968	23%	6,968	24%
Retained earnings	6,136	18%	5,976	20%	5,728	20%
Other equity	(197)	-1%	(466)	-2%	(245)	-1%
Treasury shares	0	_	(928)	-3%	(928)	-3%
Total equity attributable to owners of Corporation	17,352	50%	14,273	47%	14,246	<b>49</b> %
Non-controlling interests	1,858	5%	500	1%	539	2%
Total liabilities and equity	34,979	100%	30,597	100%	29,236	100%
Book Value Per Share ( NT Dollar )	63.98		57.33		57.23	

### **Historical INCOME STATEMENT**

UNIT: NT\$ million,%



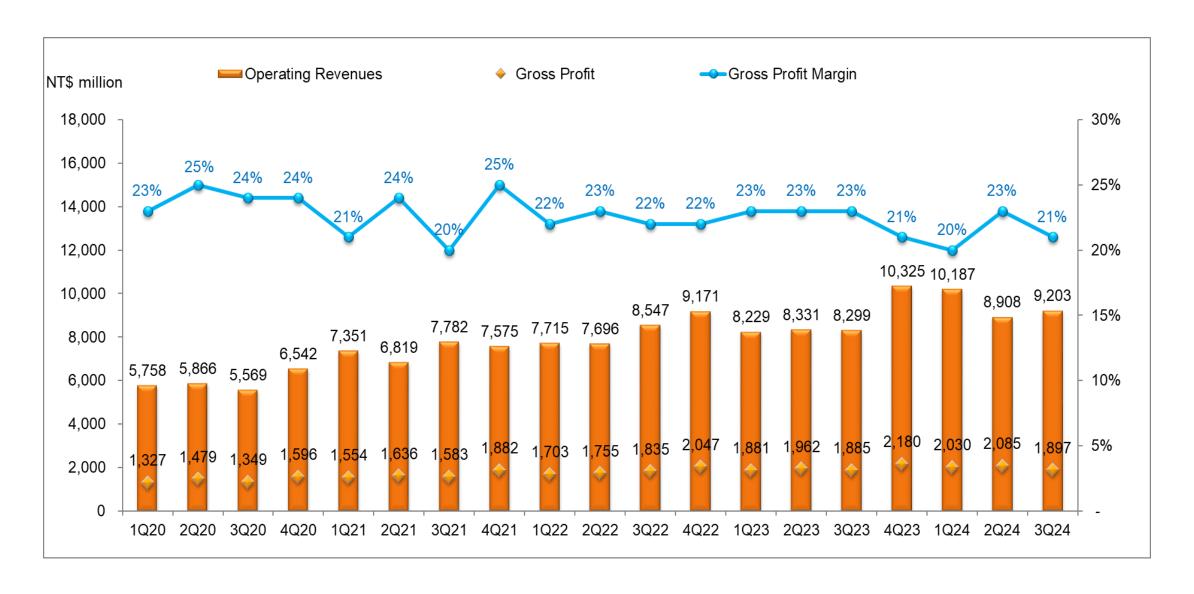
	Y2020	Y2021	Y2022	Y2023	1Q24~3Q24
Operating Revenues	23,735	29,527	33,129	35,184	28,298
Gross Profit	5,751	6,655	7,340	7,908	6,012
Gross Profit Margin	24%	23%	22%	22%	21%
Operating Expenses	4,826	5,522	6,083	6,438	4,896
Operating Income	925	1,133	1,257	1,470	1,116
Operating Income Margin	4%	4%	4%	4%	4%
Non-Operating Items	926	318	136	455	833
Net Income, attributable to	1,666	1,214	1,091	1,494	1,575
owners of parent	·	<u>'</u>	,	,	<u> </u>
Net Income Margin	7%	4%	3%	4%	6%
EPS (NT Dollar)	6.72	4.90	4.40	6.02	6.29

### **INCOME STATEMENT**

UNIT: NT\$ million,%

ITEM	3Q24	2Q24	DIFF	3Q23	DIFF	1Q24~3Q24	1Q23~3Q23	DIFF
Operating Revenues	9,203	8,908	295	8,299	904	28,298	24,860	3,438
Operating Costs	7,306	6,823	483	6,414	892	22,286	19,132	3,154
Gross Profit	1,897	2,085	(188)	1,885	12	6,012	5,728	284
Gross Profit Margin	21%	23%	-2%	23%	-2%	21%	23%	-2%
Operating Expenses	1,602	1,742	(140)	1,583	19	4,896	4,592	304
Operating Income	295	343	(48)	302	(7)	1,116	1,136	(20)
Operating Income Margin	3%	4%	-1%	4%	-1%	4%	4%	-
Non-Operating Items (Notes 1)	248	266	(18)	140	108	833	450	383
Income Before Income Tax	543	609	(66)	442	101	1,949	1,586	363
Net Income	474	482	(8)	354	120	1,642	1,284	358
Net Income, attributable to non-controlling interests	20	16	4	17	3	67	65	2
Net Income, attributable to owners of parent	454	466	(12)	337	117	1,575	1,219	356
EPS (NT Dollar)	1.79	1.87	(0.08)	1.36	0.43	6.29	4.91	1.38
Notes1: Non-Operating Items								
	3Q24	2Q24	DIFF	3Q23	DIFF	1Q24~3Q24	1Q23~3Q23	DIFF
Interest income and expense	(0)	19	(19)	3	(3)	22	5	17
Share of profit of associates	56	32	24	28	28	116	65	51
Gains on disposals of investments	5	0	5	7	(2)	9	16	(7)
Gains on financial assets at fair value through profit or loss	137	195	(58)	100	37	604	300	304
Dividend income	39	14	25	2	37	54	62	(8)
Foreign exchange gain(loss), net	3	(1)	4	(0)	3	1	(4)	5
Gain (loss) on disposal of property, plant and equipment, net	0	1	(1)	(1)	1	1	(4)	5
Other non-operating income and expenses	8	6	2	1	7	26	10	16
Total non-operating income and expenses	248	266	(18)	140	108	833	450	383

### Consolidated Operating Revenues & Gross Profit Margin



# **Operating Expenses By Quarter**



# **Corporate Sustainability**





- ✓ ISO 14001 Environmental Management Systems
- ✓ ISO 14064-1 Greenhouse Gases Part 1: Specification with Guidance
- ✓ ISO 50001 Energy Management Systems
- √ ISO 45001 Occupational Health and Safety Management Systems



Won the "Intimate Boss Award – No. 1" at the 2023 Labor Safety Award by the Taipei City Government.

Won the "2022 Happy Enterprise Award" by 1111 Job Bank.





Rewarded the "2022 Work-Life Balance Award – Friendly Family Award" by Ministry of Labor.





Rewarded the "2023 Taiwan Corporate Sustainability Awards, TCSA: Corporate Responsibility Report – Platinum Awards, Taiwan Top 100 Sustainable Exemplary Enterprises Award" by the Taiwan Institute of Sustainable Energy.





Al+ Generator Program is listed as an International Startup Incubator by Small and Medium Enterprise Administration, MOEA

Al for Social Good Award awarded the Tech for Social Good Prize in the 5th PwC CSR Impact Award in 2021



Young Turing Program:

Rewarded the "Asia Responsible Enterprise Awards – Investment in People" by the Enterprise Asia in 2022.

Rewarded the "2022 Taiwan Sustainability Action Awards SDG 4 – Silver Award" by the Taiwan Institute of Sustainable Energy.



# Tech For Good: Making Good Changes for Our World

#### 2014

Started SYSTEX Elite Internship which aims to nurture university/graduate students by offering summer internships program

#### 2015

Kicked off "Data for Social Good" project, using data to solve social issues

#### 2017

Al+ Generator Program, supporting startups to speed up market fit and go global



#### 2019

Action Intelligence for Social Goods Award, encouraging organizations to utilize technology to create impact



#### 2021

Respond to PaGamO program and adopt two remote schools in Xinwu Township, Taoyuan County



#### 2023

Collaborating with the Feng Chia University, and aim to facilitate advantageous student internships and employment placements.



Supporting the "AAMA AloT Project," to find new startup teams

#### 2014-2016

#### 2016

Founded Young Turing Program to encourage high school students to devote themselves to programming and try to fix social problems



#### 2017-2020

#### 2020

Donated NTD 3 million to help NTNU / national athletes enhance their performance to the next level through AI and data analysis





Collaborating with NTUST to establish the "SYSTEX Cloud Academy," cultivating global cloud talent

### 2021-2023

#### 2022

Joining the "ESG Technology Innovation Promotion Alliance" to expand sustainable impact.

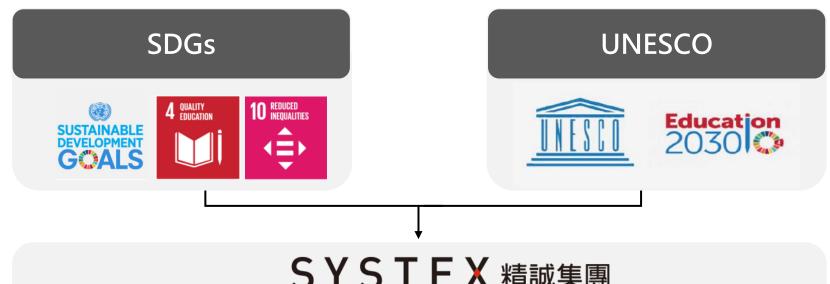
Combining the staff movement and tree planting activities, SYSTEX promised to plant a tree while each employee fun 5 kilometers, to help Taiwan

create the coastal forest.





### Cultivating the next generation of software elite talents.



### SYSTEX精誠集團

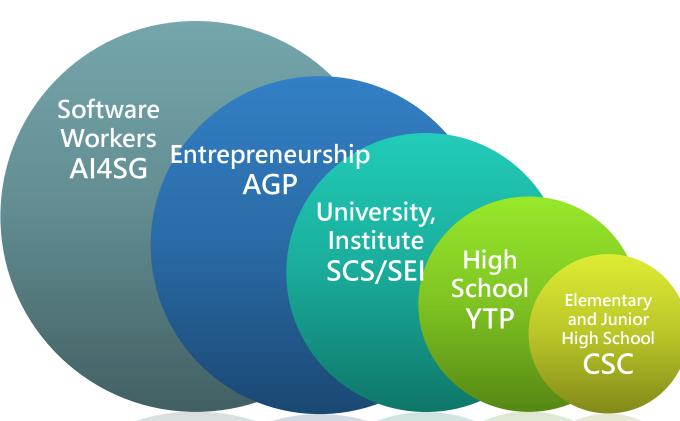
With our core competency – software to implement corporate social responsibility Offering software talents multiple development plan in different ages

**Elementary** and **Junior High School** 





# Making Taiwan's Software Industry Shine



Focus on Software Development and Young Talents Sponsorship

Encouraging Taiwan young generation dare to explore their potential in coding and make themselves shine overseas as well as Taiwan's software industry



# **Thank You**

**Contact Us** 



www.systex.com

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