

## SYSTEX Profile

CFO & COMPANY SPOKESMAN LARRY CHUNG 2019.11.19



#### Milestone

2007 Taiwan's two leading IT services Corporations "SYSWARE" and "SYSTEX" was consolidated

#### SYSWARF founded in 1997

Kimo.com spun off from SYSWARE, and later acquired by Yahoo! In 2000

#### 2008

Invested in <u>Investment Media</u> for providing in depth financial contents 2010

Invested in <u>FORMS SYNTRON</u> for Banking business in China 2011

Merged <u>Rainbow Tech</u>. and <u>CK Tech</u>. for expanding to China market Founded <u>SoftMobile</u>, developing mobile APPs Invested in SYSPOWER & SystemWeb

#### 2018

Merged <u>Top Information</u> to expand web banking business Invested in <u>Retail System Co.</u> to reinforce retail market and product strategy

Invested  $\underline{\textbf{Dawning Technology}}$  to expand product portfolio and integrate Marketing Channels

Invested in <u>Shengsen Corp.</u> and <u>Frog-Jump</u> to expand the HR outsourcing service team

1997-2000

2001-2006

2007-2011

2012-2017

2018

#### 2003 SYSTEX IPO

#### 2005

Merged <u>UCOM</u>, largest IT training center in Taiwan Merged <u>Ucom Information Ltd. (Shanghai)</u> extends CN Microsoft services

#### 2012

Merged <u>NEXSYS</u> to strengthen leading position in Taiwan payment market 2015

Joint venture with China's largest smart hotel company to establish <u>Suntex Technology (Shenzhen)</u> 2016

Invested in WeGoLuck for cross-border e-commerce enablement

Invested in FinTech payment platform startup INSTO

Invested in <u>Gemini Data</u> with the founder of Splunk for US and global business expansion 2017

Invested in Mohist Web Technology to build an electronic voucher ecosystem

## Award & Recognition

 Crowned with 4th Taiwan Mittelstand Award by 《Industrial Development Bureau, Ministry of Economic Affairs, Taiwan》

SYSTEX has secured the No.1 spot in the Taiwan's software industry for

12 consecutive years by 《Common Wealth Magazine》

- Certification
  - ✓ ISO 9001 Quality Management
  - ✓ ISO 27001 Information Security Management
  - ✓ ISO 23001 Business Continuity Management
  - ✓ BS 10012 Personal Information Management





## Cross Border / Industry Operating Organizations



Enterprise

Branch

		Tran			Enterprise Branch			
FBI Financial Biz Stony Fan		CBI Consume r Biz Jones Yang	DBI Data Technology Biz. Frank Lin		China D.Y. Cheng			
Stock Information		Digital Innovations	Busines	s Software	Ucom Information			
Banking		Payment	Business Software Value Added		SYSTEX Information(SH)			
Financial Business		Omni Channel	Knowledge Product		Rainbow Tech			
Financial Information		Data PRocessing	Digital Software Applications		Sysware Shenlong Info			
Big Data RD Center		Nexsys	Intelligent Applications Integration		SYSTEX Information (HK)			
SYSPOWER	Concord	SYSTEX Solutions	Product [	Distribution				
Softmobile	Naturint		Center & So	uth Taiwan BU				
	Top Information		SYSTEX	Software				
			Taifon (	Computer				

- Industry Oriented
  - Smart Operation, Smart Finance, Smart Retail, Smart Medicare, Government
- ✓ Cross Border / Industry
  IT, OT, DT → AIoT, Ai4iA, Ai@iA
  - TSE: 6214
  - Employee: 3,000
  - 2018 Revenue: USD 630 M

### Professional Service Provider

## Financial Business

Staff: 700p/Ecosystem Partner: 300p Technical Staff 80%

<u>Product Combinations and Value</u> Added Service:

- ✓ FinTech Product & Service
- √ Transaction Cloud Service
- ✓ Investors community service
- ✓ AI Insurance Solution
- ✓ Wealth Management
- ✓ Asset Management
- ✓ Enterprise APP development

#### Consumer Business

Staff:900p/Ecosystem Partner: 300p Technical Staff 80%

## Product Combinations and Value Added Service:

- ✓ Robotic Applications
- ✓ Intelligent Call Center
- ✓ O2O Service
- ✓ Data Processing & Precision Marketing
- ✓ LBS + M2O Marketing
- ✓ C2B Ecommerce Platform
- ✓ Government Website & APP Maintenance

#### Digital Technology

Staff: 730 p/ Ecosystem Partner: 200p

**Technical Staff: 60%** 

### Product Combinations and Value Added Service:

- ✓ Intelligent Manufacture
- ✓ Digital Transformation Consulting
- ✓ Data Integration & Analytic
- ✓ Business Software
- ✓ Cloud Solution
- ✓ Cybersecurity
- ✓ IT Training Center & Publication

#### China

Staff: 400p/ Ecosystem

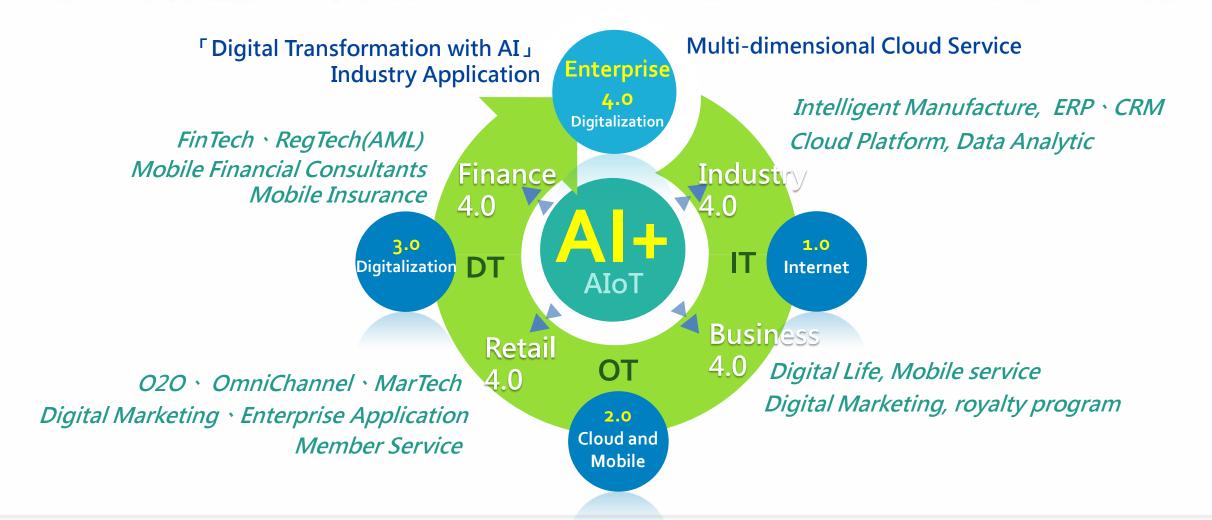
Partner: 1650p

Technical Staff: 60%

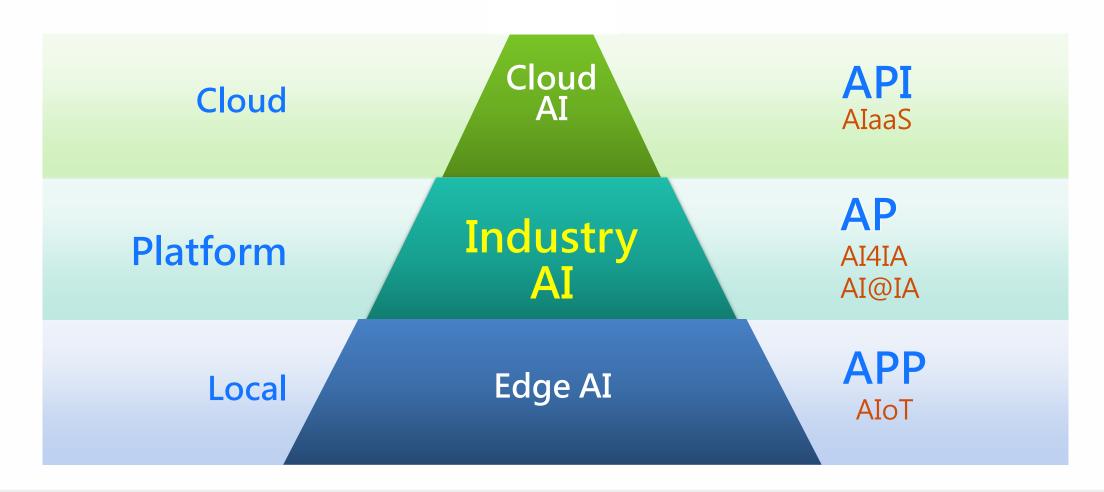
### Product Combinations and Value Added Service:

- ✓ Business Software
- ✓ System Integration and Value Added Service
- ✓ Mobile Internet Solution
- ✓ Smart Hotel Solution
- ✓ Financial Value Added Service

## 



## Integrated Al Solutions for Industry Applications



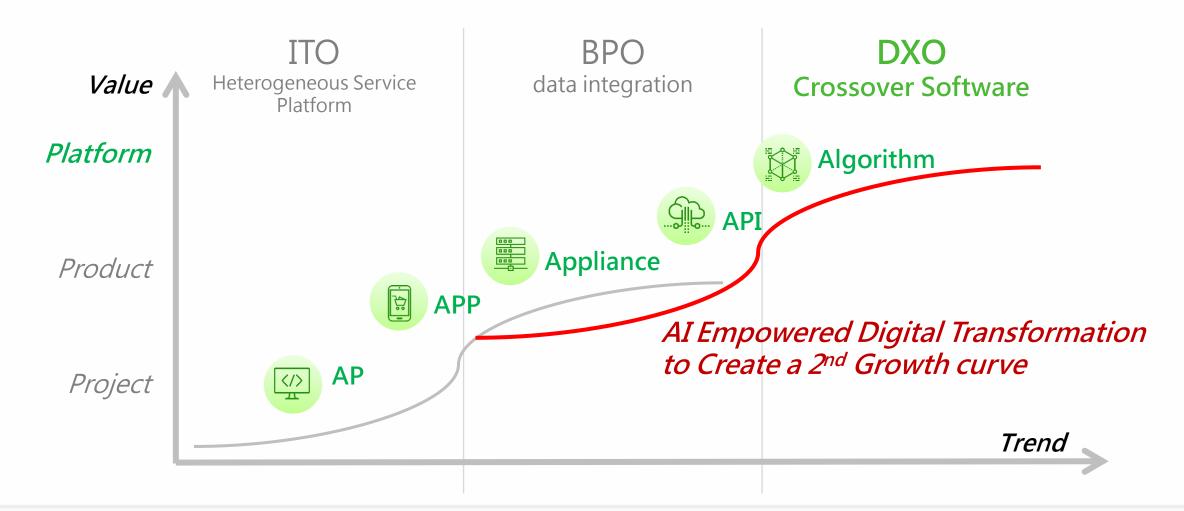
# Provide Cloud Service in Migration, Applications, Management, & Security

One-Stop

Multi-dimensional Cloud Value Chain



## Enabling Digital Transformation with 5A Abilities



# Al Empowered Digital Transformation: Diverse Use Cases

#### Model

Successful Cases

- ✓ Intelligent Call Center
- Smart ReservationService
- ✓ Smart City
- ✓ Citizen Card Solution
- Al for TransportationSystem
- ✓ Intelligent Medicare Service

#### Data

Applications Developed with Data Science

- CRM Total Solution Platform for Banking
- ✓ Smart Cloud Service of IoT
- ✓ Smart Bill Management
- Visualization with Al Interface
- Intelligent Manufacture and Data Innovation
- ✓ Intelligent Equipment
- AOI Automated Optical Inspection
- ✓ Intelligent Image Analysis
- ✓ TA Robot of Stock Market Forecast
- Autonomous Data Cloud for Data Investigation

#### Experience

AI Applications in Daily Operation

- Facial Recognition Payment
- ✓ Self-checkout
- AloT Motion Sensor for Entertainment Device
- ✓ Smart self-service Store
- Facial RecognitionTechnology Applicationfor Finance
- ✓ AR Intelligence Marketing APPs for Community Analysis
- Facial Recognition Technology for Security

#### Operation

Outsourcing, Applications, and Services

- Multiple Factors of Identity Verification
- ✓ Omni-Channel Reservation Service
- Enterprise Marketing Cloud Service
- Analysis and Machine learning System
- ✓ 3D/AR Intelligence
  Maintenance Platform
- ✓ Al-Driven Framework
- ✓ with IT/OT Automatic Defense
- Al Remote Interview Applications for HR
- Automation Consultant Service for Employees
- Applications of Medical System

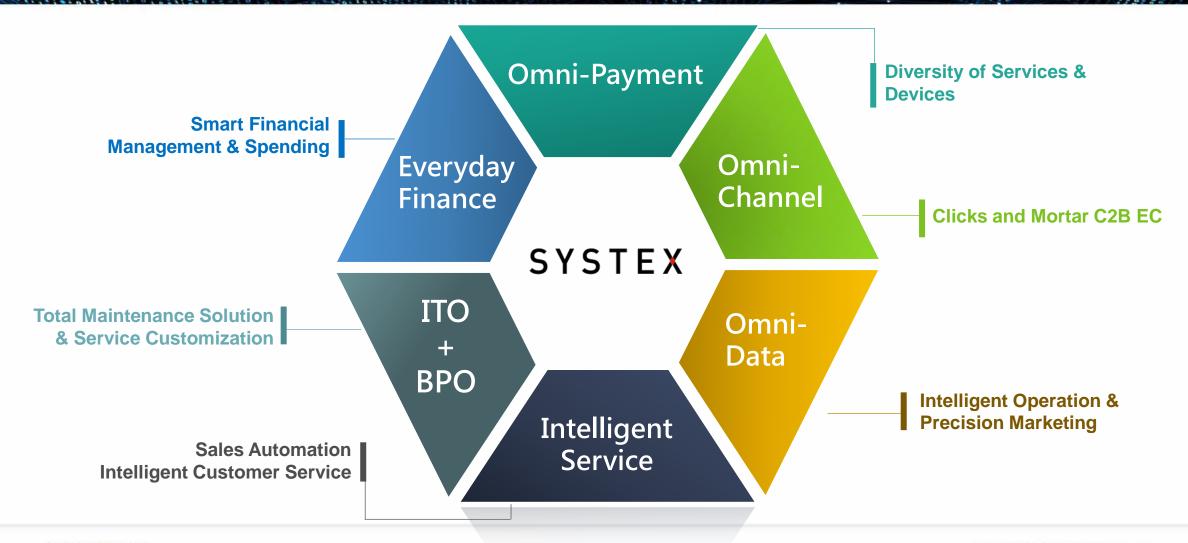
# Corp. Society Responsibility

- D4SG(Data For Social Good) Fellowship
- ✓ YTP, Young Turing Program
- ✓ Charity Lunch for Students
- Al for Social Good Awarding Program
- ✓ AI+ School Program
- ✓ SYSTEX Elite Internship

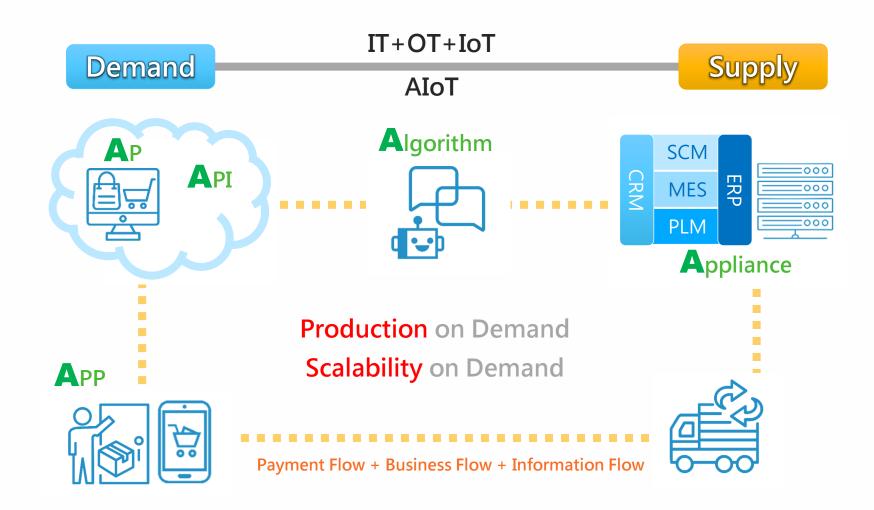
## Smart Finance: Cloud Service + AI + Fintech Ecosystem



# Smart Retail: Empowering Omni-Channel and Omni-Payments



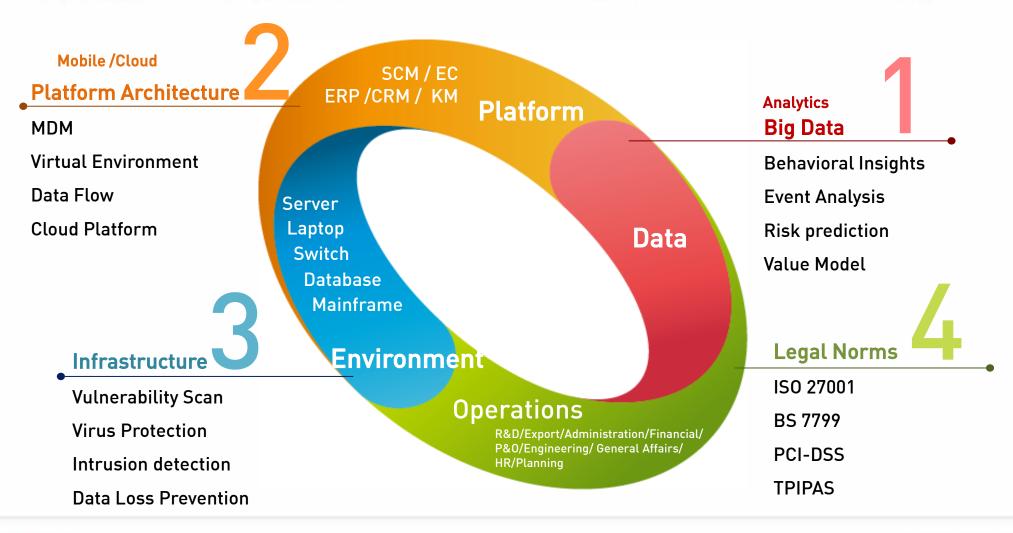
# Smart Operation: Heterogeneous Data & Platform Integration



## China: Connecting Global Products with Local Value



## Cybersecurity Value Chain



## Comprehensive Medical Care Solution

Cloud Examination System Reporting System Cloud Healthcare Individual Project Management Electronic Medical Records Transferring Platform

HIS RIS PACS

ePaper IIot Mobile ward round APP Chatbot E Examination
Platform
Social Working
Associated System
Telemedicine

#### **Medical Service Platforms**











**Veterans Hospital** 

**Tri-Service Hospital** 

Public Health Department

Ministry of Health and Welfare

Others

## IT Training Total Solution

## Best of Breed for Professional IT Training

Diversity

Networking

Programming

IT Security

Project Mgmt.

Multi-media

Quality

Updated, advanced, and exclusive courseware design by industry professionals

High Satisfaction among Professionals

Customization

For Enterprise

By Project

Online Projects
Tailor-made Contents

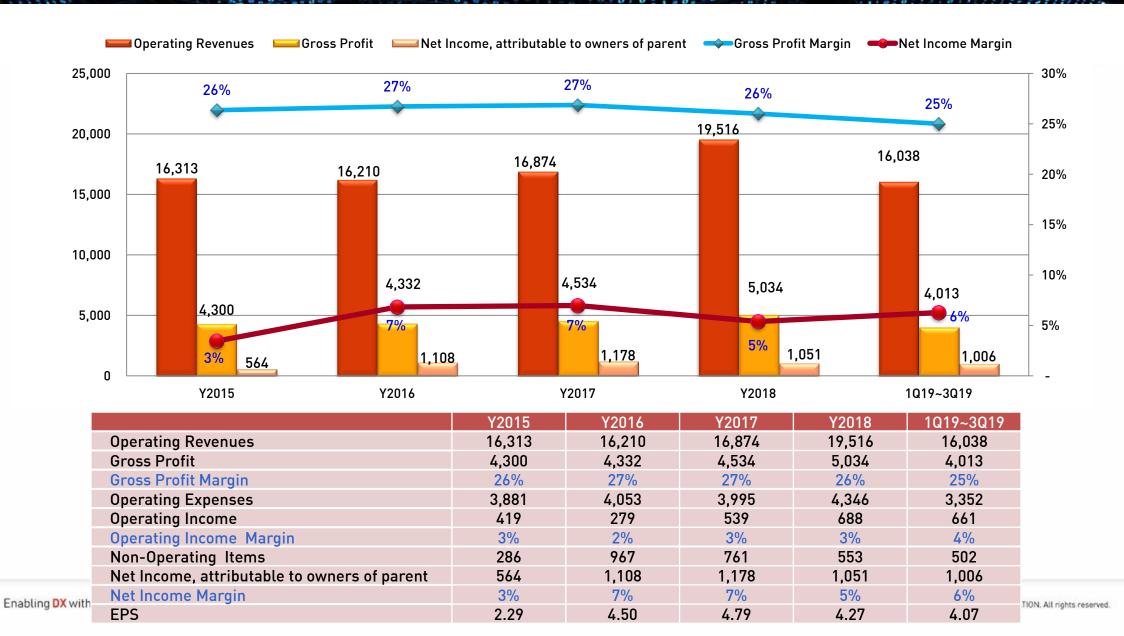
Publishing

Satisfy Knowledge Workers' Every Learning and Reading Taste

## BALANCE SHEETS

ITEM	2019/9/30	%	2018/12/31	%	2018/9/30	%
Cash and cash equivalents	2,315	12%	2,815	14%	2,296	12%
Current financial assets at fair value through profit or loss	2,763	14%	3,079	15%	3,331	<b>17</b> %
Trade and other current receivables	4,523	22%	3,703	18%	3,954	20%
Inventories	2,725	14%	2,894	15%	2,622	<b>15</b> %
Other current assets	1,505	<b>7</b> %	1,571	8%	1,478	<b>7</b> %
Total current assets	13,831	69%	14,062	70%	13,681	<b>71</b> %
Financial assets at fair value through profit or loss - non-current	1,635	8%	1,680	8%	1,606	8%
Financial assets at fair value through other comprehensive income - non-current	225	1%	112	1%	170	1%
Financial assets measured at amortized cost- non-current	500	2%	500	3%	500	3%
Investments accounted for using equity method	1,216	6%	1,241	6%	1,013	<b>5</b> %
Property, plant and equipment	1,937	10%	1,913	10%	1,919	10%
Right-of-use assets	323	2%	0	-	0	-
Intangible assets	89	-	116	1%	47	-
Total other non-current assets	386	2%	355	1%	331	2%
Total non-current assets	6,311	31%	5,917	30%	5,586	29%
Total assets	20,141	100%	19,979	100%	19,267	100%
Short-term loans	1,385	<b>7</b> %	816	4%	1,447	<b>7</b> %
Notes and accounts payable	2,905	15%	3,193	16%	2,640	14%
Other current liabilities	2,324	11%	2,483	13%	1,822	10%
Total current liabilities	6,614	33%	6,492	33%	5,909	31%
Total non-current liabilities	462	2%	292	1%	243	1%
Total liabilities	7,076	35%	6,784	34%	6,152	32%
Total share capital	2,694	13%	2,694	14%	2,694	14%
Capital surplus	6,512	32%	6,729	34%	6,750	35%
Retained earnings	5,040	25%	5,090	25%	5,027	26%
Other equity	(342)	-2%	(383)	-2%	(419)	-2%
Treasury shares	(928)	-4%	(1,004)	-5%	(1,004)	-5%
Total equity attributable to owners of Corporation	12,976	64%	13,126	66%	13,048	68%
Non-controlling interests	89	1%	69	-	67	-
Total equity	13,065	65%	13,195	66%	13,115	68%
Total liabilities and equity	20,141	100%	19,979	100%	19,267	100%
Book Value Per Share	52.32		53.36		53.04	

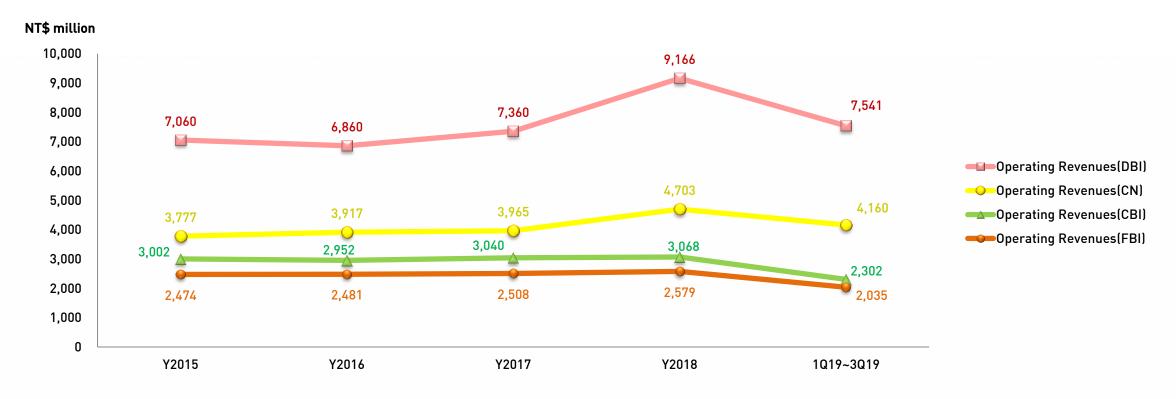
## Historical INCOME STATEMENT



## INCOME STATEMENT

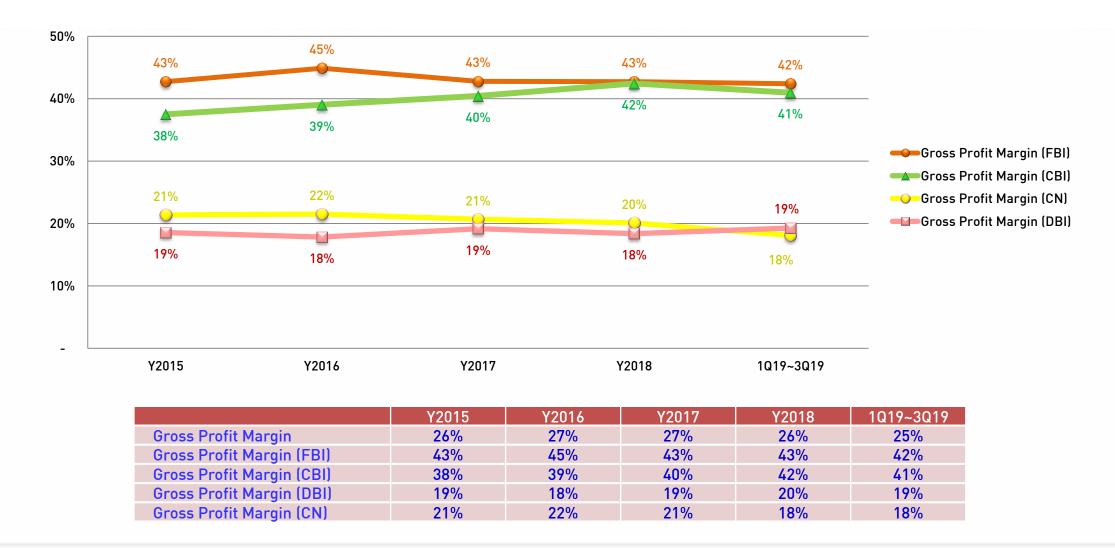
ITEM	3Q19	2Q19	DIFF	3Q18	DIFF	1Q19~3Q19	1Q18~3Q18	DIFF
Operating Revenues	5,671	5,426	246	5,001	670	16,038	13,984	2,054
Operating Costs	4,341	4,004	337	3,771	570	12,025	10,369	1,656
Gross Profit	1,330	1,422	(91)	1,230	100	4,013	3,615	398
Gross Profit Margin	23%	26%	-3%	25%	-2%	25%	26%	-1%
Operating Expenses	1,162	1,171	(9)	1,092	69	3,352	3,081	271
Operating Income	169	251	(82)	138	31	661	534	127
Operating Income Margin	3%	4%	-1%	3%	-	4%	4%	-
Non-Operating Items (Notes 1 )	158	161	(3)	10	149	502	580	(78)
Income Before Income Tax	327	412	(85)	148	180	1,163	1,114	49
Income Tax Expense	40	74	(34)	43	(2)	154	154	0
Net Income	287	338	(51)	105	182	1,009	960	49
Net Income, attributable to non-controlling interests	1	2	(1)	(2)	2	3	(2)	5
Net Income, attributable to owners of parent	286	336	(50)	107	180	1,006	962	44
EPS	1.15	1.36	(0.21)	0.44	0.71	4.07	3.91	0.16
Notes1 : Non-Operating Items								
	3Q19	2Q19	DIFF	3Q18	DIFF	1Q19~3Q19	1Q18~3Q18	DIFF
Interest income and expense	(1)	5	(6)	3	(3)	9	6	3
Share of profit of associates	17	13	5	11	7	38	33	5
Gains on disposals of investments	115	72	42	74	41	166	554	(387)
Gains on financial assets at fair value through profit or loss	21	5	16	(161)	183	191	(120)	311
Dividend income	7	57	(50)	71	(65)	69	75	(6)
Foreign exchange gain(loss) , net		(4)	(2)	(8)	2	(1)	(12)	12
Other non-operating income and expenses	5	13	(7)	11	(6)	30	35	(6)
Total non-operating income and expenses	158	161	(3)	10	149	502	580	(78)

## Operating Revenues by BI



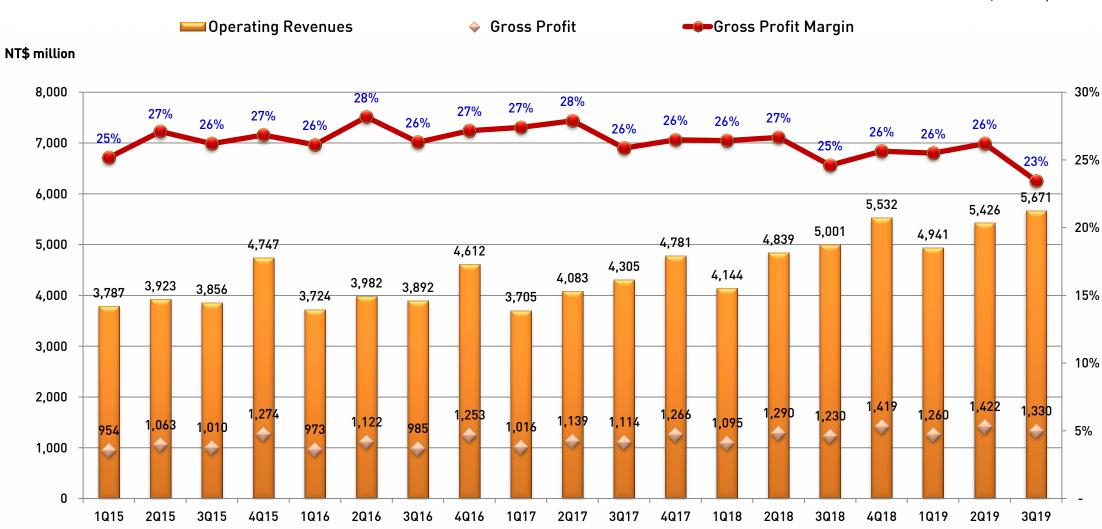
	Y2015		Y2016		Y2017		Y2018		1Q19~3Q19	
	Amount	%	Amount	%	Amount	%	Amount	%	Amount	%
Operating Revenues	16,313	100%	16,210	100%	16,874	100%	19,516	100%	16,038	100%
Operating Revenues(FBI)	2,474	15%	2,481	15%	2,508	15%	2,579	13%	2,035	13%
Operating Revenues(CBI)	3,002	18%	2,952	18%	3,040	18%	3,068	16%	2,302	14%
Operating Revenues(DBI)	7,060	43%	6,860	42%	7,361	44%	9,166	<b>47</b> %	7,541	<b>47</b> %
Operating Revenues(CN)	3,777	23%	3,917	24%	3,965	24%	4,703	24%	4,160	26%

## Gross Profit Margin by BI



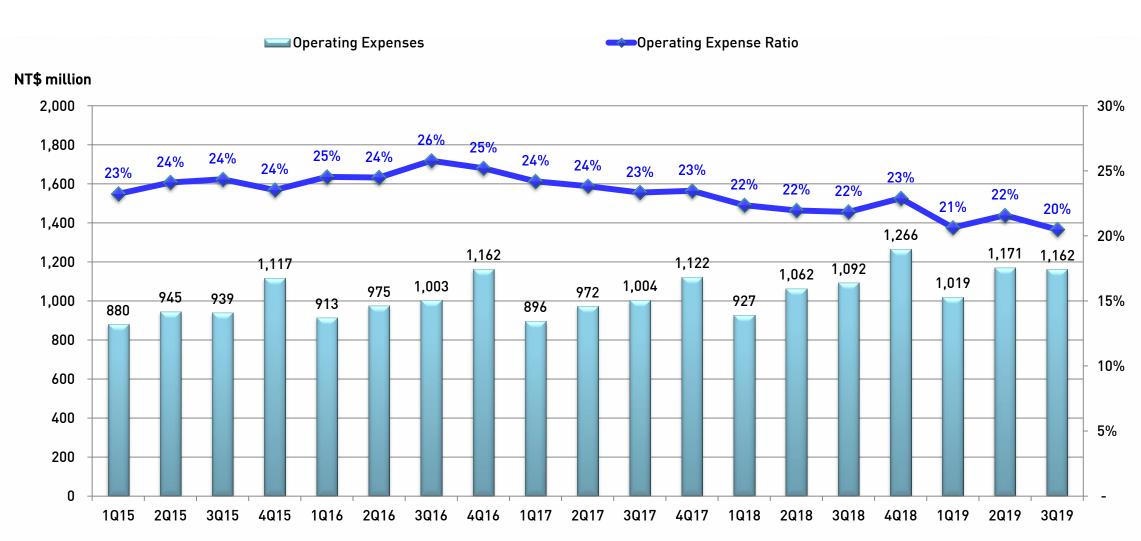
### Consolidated Operating Revenues & Gross Profit Margin

UNIT: NT\$ million,%



## Operating Expenses By Quarter

UNIT: NT\$ million,%



# SYSTEX

Enabling DX with AI

### Thank You

